Advances In Management

Journal of the Department of Business Administration University of Ilorin, Nigeria.

A Publication of

The Department of Business Administration University of Ilorin, Ilorin, Nigeria.

ISSN: 0795-6967

VOLUME 18, NO.1 (2019)

Published by

The Department of Business Administration University of Ilorin, Ilorin, Nigeria.

All rights reserved: No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopy, recording or any information storage and retrieval system, without the prior permission in writing from the author or publisher.

Printed by: UNILORIN PRESS

EDITORIAL TEAM

Editor-in-Chief

Prof. Jackson O. Olujide

University of Ilorin, Ilorin.

Deputy Editor-in-Chief **Prof. (Mrs.) S. L. Adeyemi** University of Ilorin, Ilorin.

ASSOCIATE EDITORS:

Prof.I.O. Taiwo

University of Ilorin, Ilorin.

Prof.P.H. Oribabor

Bowen University.

Prof. S. O. Oni

Fed. University of Tech. Minna.

Dr. A. Adeleye

Redeemers University.

Dr. R.A. Olowe

University of Lagos, Lagos.

Prof. M.L. Nassara

Obafemi Awolowo University, Ile-Ife.

Prof.K.S. Adeyemi

Covenant University, Ota Ogun State.

Prof.D. Irifin

Federal University, Lokoja.

Dr. G.K. Olorunleke

Adekunle Ajasin University, Ota, Ogun State.

Business Manager:

Dr. I. I. Aun

University of Ilorin, Ilorin.

SUBSCRIPTION INFORMATION

NIGERIA		FOREIGN			
	Naira	Dollars	Pound	Deutschmarks	
Individual	N2,000	\$30	E25	35	
Library	N2,000	\$35	E30	40	
Students	N1000	\$25	E20	30	

Subscription Procedures:

All Subscribers should send certified bank cheques or bank draft to

THE BUSINESS MANAGER,

Department of Business Administration University of Ilorin, Ilorin, Nigeria.

NOTE FOR FURTHER SUBMISSION OF MANUSCRIPTS

- 1. Advances in Management, a Journal of Unilorin Business School, publishes articles in any area of Management.
- 2. Article should normally be about 4000 to 5500 words. Bok reviews or review articles should be more than 1000 words.
- 3. An abstract (in English) not exceeding 200 words should be included.
- 4. Two hard copies and a disc are to be submitted. The disc copy should be produced using Microsoft word or word perfect for window programme. Please keep a copy of your paper.
- 5. The cover page should indicate the title, author's and address to which proof are to be sent.
- 6. As much as possible, footnotes should be avoided. Very crucial note should be numbered consecutively and placed at the end of the article.
- 7. References should be arranged alphabetically and place at the end of the article.

The preferred format is exemplified below.

Hostage, O.M. (1975): "Quality Control in a Service Business" HBR. July-Aug. pp. 98-106.

Green. P.E. & Carmone, F. I.: Multidimensional scaling and related Techniques

Boston: A. Ally & Bacon 1970.

Liechty, M.B. & Churchill. O. A., (1979): Conceptual insights into consumer satisfaction with the services, AMA proceedings pp. 509-515.

- 8. Author publishers are invited to send ant book they would like the Journal to review.
- 9. All contributor will receive a free copy of the issue number in which their article appears. They should therefore endeavour to inform the Editor-in-Chief of any change in their address.
- 10. All manuscript for publication consideration should be sent to,

The Editor-in-Chief

Advances In Management

Department of Business Administration University of Ilorin.

P.M.B. 1515, form, Nigeria.

For advertisement rate please contact:

The Business manager:

Advances in Management

Department if Business Administration University of Ilorin, P.M.B. 1515, Ilorin, Nigeria.

CONTENTS

EFFECT OF BUSINESS PROCESS RE-ENGINEERING ON EMPLOYEES	
SATISFACTION IN CONSUMER GOODS SECTOR IN SOUTH-WEST, NIGERIA	
AJAYI, Oluseyi Ph.D., ABINA, Musiliu Babatunde Ph.D., ADEBISI, Adebola Ph.D.,	
Lawal, Azeez Tunbosun Ph.D., OLUSHOLA, Johnson Adebayo-Salami	1
FACTORS INFLUENCING TECHNOLOGY INVESTMENT DECISION	
ON COCOA PROCESSING OPERATION IN NIGERIA	
Akintelu, Sunday Olufemi	15
EFFECT OF ELECTRICITY SUPPLY ON THE PERFORMANCE OF SMALL	
BUSINESSES IN NIGERIA	
Abubakar, Mohammed Babakatun, Opusunju, Michael Isaac,	
Mustapha, Nmanda Mustapha	31
JOB STRESS AND EMPLOYEE COMMITMENT IN A PRIVATE ORGANISATION:	
A CASE STUDY OF STANEL WORLD, AWKA	
Henry Sonna Ojukwu, Evelyn Umemezia	59
A STUDY ON POWER DISTANCE AND INNOVATION CAPABILITY IN SELECTED	
BREAD BAKING FIRMS IN LAGOS METROPOLIS, NIGERIA	
Titilayo Olubunmi Olaposi and Sunday Olufemi Akintelu	78
TECHNOLOGICAL ENTREPRENEURIAL ACTIVITIES AMONG UNIVERSITY	
STUDENTS IN SOUTH-WESTERN NIGERIA: WHAT ARE THE CHALLENGES?	
¹ Oguntimehin, A. A., ² Olaposi, T. O., ³ Ogundari, I. O. and ⁴ Akarakiri, J. B.	102
IMPACT OF INTERNET AND INTRANET OUTSOURCING ON THE	
PERFORMANCE OF LISTED FOOD AND BEVERAGES COMPANIES IN NIGERIA	
Andow, Afang Andow PhD., Dabo, Zainab PhD., Ejeh, Enenche Cletus	128

Advances in Management Volume 19, No. 1 (2010)	vii
Advances in Management Volume 18, No.1 (2019) MEDIATING EFFECT OF CUSTOMER INTEGRATION ON THE RELATIONSHIP	VII
BETWEEN CUSTOMER ORIENTATION AND SUPPLY CHAIN PERFORMANCE	
Hassan Barau Singhry', Vincent Isah Idoko, Mangai Josiah Mallo, Aishatu Usman, Patrick Bogoro, Maryam Musa Baba	148
MANAGING INDUSTRIAL CONFLICT THROUGH EFFECTIVE NEGOTIATING	
SKILLS AMONG SELECTED UNION ORGANISATIONS IN LAGOS STATE	
Johnson Iyiola Ogundele, PhD, Professor Emeka E. Okafo	166
IMPACT OF DEPOSIT MONEY BANKS' FACILITIES ON OUTPUT OF	
AGRICULTURAL SECTOR IN NIGERIA	
Afolabi, Hafsat Olatanwa ¹ , Kolawole, Kayode David ² and	
<i>Muritala,</i> Adewale <i>Taiwo</i> ³	189
HEALTHY WAYS OF COPING WITH ENTREPRENEURIAL STRESS	
ODEYEMI, TIMOTHY KAYODE	208
EFFECT OF TOTAL QUALITY MANAGEMENT ON ORGANIZATIONAL	
PERFORMANCE OF WEST AFRICAN CERAMIC COMPANY, AJAOKUTA,	
KOGI STATE, NIGERIA	
YUSUFU, Ojochenemi Sunday, OTAJELE, Abune Abel, SULEIMAN, Olusegun	239
FISCAL POLICY AND ECONOMIC GROWTH IN NIGERIA (1999 – 2018)	
Hassan, Olanrewaju Makinde- Ph.D, MNIM, CNA, ACTI, FCF, FIICA.	
Sule, Ja'afaru Garba – Ph.D, Suleiman, Olusegun	256
ENTREPRENEURIAL CAPABILITY OF SCIENCE AND TECHNOLOGY-BASED	
RESEARCHERS IN SELECTED PRIVATE UNIVERSITIES IN OGUN STATE NIGERIA	
Abiodun Isaac Oyebola	265